



Olson Service Partner

Your home is your largest investment. It's your place of comfort, security, family, memories, giving and sharing. And a place that's supposed to function while providing all this. That's why we created this Maintenance Service Plan.

Here's what you can get as a member...

- **15% DISCOUNTS:** On parts and labor for repairs. You save each time!
- **SEASONAL MAINTENANCE:** Included at no additional charge (when done during scheduled times).
Tune-ups save you money.
- **FREE REMINDERS:** Take this one off your "to do" list. We handle everything to keep you on schedule.
- **INCREASED EQUIPMENT LIFE:** The #1 reason for system failure is dirt. Properly maintained equipment lasts longer.
- **LOWER UTILITIES:** Properly maintained heating and cooling equipment keeps more energy dollars in your pocket.
- **PRIORITY SERVICES:** You get to "cut in line" ahead of non-members - even at our busiest times!
- **PEACE OF MIND:** Your system is safety-checked, it's saving you money, and it's working correctly. If it's not, you know who to call!
- **SATISFACTION GUARANTEE:** This agreement can be canceled at any time for any reason, or for no reason, with the unused portion of your dues refunded.

Date Joined _____ Next Maintenance Date _____ Service Tech _____ No. of Systems Covered _____
 Name _____ Phone Number _____
 Address _____ City/ State/ Zip _____

QTY	EQUIPMENT	MAKE	MODEL	SERIAL NO.	BUILD DATE

Yes! I'm ready to save money, time and maintenance headaches!

I'd like to pay by: Cash Check CreditCard (type) _____

Credit Card Number: _____ Exp. Date: _____

Name on Card: _____ Signature: _____

Signature of Acceptance of Terms and Conditions here and on reverse **X** _____

2011 Service Contract Prices

Furnace / Central Air Conditioner \$238.00

Oil Burner / Central Air Conditioner \$288.00

Oil Burner Furnace Contract \$169.00

Boiler Contract \$169.00

Hybrid Heat (furnace & heat pump) \$288.00

Geothermal \$288.00

***Please include appropriate Sales Tax**

Olson Heating & Cooling agrees to provide the necessary labor to perform a comprehensive Maintenance program for the equipment listed on the front of this form. Our Maintenance and Service programs are designed to provide our customers with an on-going professional program that is tailored to provide the specific needs of the equipment listed.

All service will be scheduled, administered, monitored and updated by Olson Heating & Cooling. All services performed are based on manufacturers' recommendations, equipment location, run time, equipment type and our own experience. All services will be performed by experienced and certified technicians. The services require to maintain your equipment may include:

Equipment: The annual investment to be paid by customer under this Agreement is based upon the maintenance of the equipment listed on the face of this Agreement as a complete heating and or/air conditioning system. Customer may not delete equipment or accessories from the annual plan. In the event additional equipment is added to customers' heating and /or air conditioning system, the same will be covered at an increase of the annual charge.

Customer's right to cancel: Customer may cancel a multi-year Agreement by mailing a written notice of cancellation to Olson Heating & Cooling. If cancelled, the customer will receive a pro-rated refund of the payments made by customer for the term of this Agreement.

Company's right to cancel: Olson Heating & Cooling reserves the right to immediately terminate this Agreement in the event: (i) Heating or air conditioning equipment or accessories are installed in the customer's home by a company other than Olson Heating & Cooling, (ii) Customer has any part of the heating or air conditioning system serviced by a company other than Olson Heating & Cooling, or (iii) Customer fails to fulfill the payment terms contained on the front side of this Agreement.

Transferability: This Agreement is transferable to the subsequent owner of the home in which the equipment and accessories are located, provided that Olson Heating & Cooling receives written notification of the sale of the property within sixty days of transfer.

Warranties & Limitations on Warranties: Olson Heating & Cooling warrants work shall be free from defects in workmanship for a period of twelve months from the dates said work was performed. Only the manufactures warranty is provided on any parts or material provided in connection with the work. Olson Heating & Cooling obligation for defective products and /or workmanship or any damage caused thereby, shall be limited to the replacement of any defective parts or workmanship and shall be conditional upon Olson Heating & Cooling receiving actual written notice of said facts within an applicable warranty period(s).

The foregoing warranties are exclusive and in lieu of all other expressed or implied warranties including, but not limited to, implied warranties of merchantability and fitness for a particular purpose. Olson Heating & Cooling shall not be subject to and disclaims all consequential, incidental and contingent damages whatsoever.

Entire Agreement: This Agreement sets forth the entire Agreement between the parties and superseded all other Agreements either written or oral concerning the subject of this Agreement.